



Transportation Options for Older Adults & People with Disabilities

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Questions? Call CHV at (202) 543-1778 and ask to speak to
Tomeka Lee, Transportation Outreach Manager


Capitol Hill Village: Transportation Options for Older Adults & People with Disabilities



PUBLIC TRANSPORTATION					
PROGRAM NAME	APPLICATION PROCESS	QUALIFICATIONS	COST	ACCESSIBILITY FEATURES	SERVICE AREAS
 <p>WMATA Senior SmarTrip Card for MetroRail and MetroBus</p> <p>www.wmata.com</p> <p>https://www.wmata.com/schedules/trip-planner/</p> <p>(202) 637-7000</p> <p>(202) 638-3780 TTY</p>	<p>To apply, present a government issued ID and pay \$2 at Metro Sales Office at Metro Center.</p>	<p>Senior SmarTrip is for people 65+</p>	METRORAIL		
			<p>Reduced fare for seniors—older adults ride for half the peak fare on MetroRail.</p>	<ul style="list-style-type: none"> • All MetroRail stations and rail cars are accessible • Priority Seating • Raised letters and Braille for low vision passengers • Yellow stripes to define the edge of the steps • Emergency intercoms 	<ul style="list-style-type: none"> • District of Columbia • Maryland • Virginia <p>Transfer Stations:</p> <ul style="list-style-type: none"> • L'Enfant Plaza • Metro Center
			METROBUS		
			<p>Reduced fare for seniors—older adults ride for \$1.00 on regular MetroBus routes.</p> <p>Transfers are free with unlimited connections within a two-hour window.</p>	<ul style="list-style-type: none"> • All buses are accessible • Low floor ramp or lift equipment • Two wheelchair securement areas on each bus • Priority Seating • Most buses are equipped with audio announcement equipment 	<ul style="list-style-type: none"> • District of Columbia • Maryland • Virginia
 <p>DC Circulator Bus</p> <p>www.dccirculator.com</p> <p>https://www.dccirculator.com/ride/rider-tools/</p> <p>202-671-2020</p>	N/A	N/A	<p>Regular fare: \$1.00</p> <p>Older adults & persons with disabilities fare: \$.50</p> <p>Payment Options:</p> <ul style="list-style-type: none"> • Cash • SmarTrip Card or Senior SmarTrip Card • WMATA Regional Pass 	<p>Accessible boarding features:</p> <ul style="list-style-type: none"> • Lowering feature, lift equipped, low floor ramp • Securement on bus for wheelchairs and scooters • Priority Seating 	<p>Washington, DC Region:</p> <ul style="list-style-type: none"> • Dupont Circle – Georgetown – Rosslyn • Georgetown – Union Station • Woodley Park – Adams Morgan – McPherson Square • Union Station – Eastern Market – Congress Heights <p>Buses arrive every 10 minutes can be located by the Circulator bus stop sign.</p>

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PARATRANSIT					
PROGRAM NAME	APPLICATION PROCESS	QUALIFICATIONS	COST	ACCESSIBILITY FEATURES	SERVICE AREAS
 <p style="text-align: center;">MetroAccess</p> <p style="text-align: center;">www.wmata.com/service/accessibility/metro-access/index.cfm</p> <p style="text-align: center;">(202) 962-2700 WMATA Transit Accessibility Office</p>	<p><i>Eligibility is NOT related to income.</i></p> <p>Applications have sections to be completed by a healthcare provider to certify disability status that prevents independent use of public transit.</p> <p>In-person assessments are suspended during the pandemic.</p> <p>Three-month MetroAccess registration is available for certain temporary disabilities.</p>	<p>Federally mandated paratransit door to door service for disabled persons unable to independently use the accessible MetroBus or MetroRail</p>	<ul style="list-style-type: none"> Fares range based on destination. Maximum fare is \$6.50. Customers are required to pay the exact fare to the driver prior to boarding the vehicle. MetroAccess E-Z Pay allows customers to prepayfares with a credit or debit card. Email eligibility@WMATA.com or call (202) 962-2700 and select option 5. 	<p>Vans with lifts, capable of transporting people in manual and electric wheelchairs.</p>	<p>Rides are offered in the same service areas and during the same hours of operation as MetroRail and MetroBus.</p> <p>Trips that begin and end 3/4 of a mile or less from the nearest bus stop or MetroRail station in DC, MD, and VA.</p>
 <p style="text-align: center;">TransportDC</p> <p style="text-align: center;">www.wmata.com/service/accessibility/metro-access/index.cfm</p> <p style="text-align: center;">1-844-322-7732 (Option 1)</p>	<p>Riders must be registered with MetroAccess to use TransportDC.</p>	<p>Riders must show a MetroAccess ID card at the time of service.</p>	<p>\$7 one-way taxi ride for those registered with MetroAccess.</p> <p>Trips limited to 10 one-way (5 round-trip) trips per month. Dialysis patients have unlimited trips.</p>	<p>Accessible taxicabs with curb to curb service for those who use wheelchairs or need other special accommodations.</p>	<p>Washington, DC ONLY</p> <p>No restrictions on destinations within DC.</p>


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PARATRANSIT <i>CONTINUED</i>					
PROGRAM NAME	APPLICATION PROCESS	QUALIFICATIONS	COST	ACCESSIBILITY FEATURES	SERVICE AREAS
 <p>Abilities-Ride</p> <p>(202) 281-8984</p> <p>www.wmata.com/service/accessibility/metro-access/abilities-ride.com</p>	<p>DC residents with a MetroAccess ID are eligible and must register with Abilities-Ride.</p> <p>DC residents registered with Abilities-Ride <i>may</i> be offered the option to travel by Abilities-Ride taxicab instead of MetroAccess vans.</p>	<p>The rider must be registered with MetroAccess <i>and</i> Abilities-Ride to use Abilities-Ride.</p>	<p>\$5 for the first nine miles of the ride and then \$2 per mile for mileage over that distance.</p>	<p>If WAMATA offers alternate travel by accessible taxicabs and the rider accepts, the rides are free.</p>	<p>Abilities-Ride operates throughout the MetroAccess service area, including Virginia and Maryland. Trips may be one-way or round-trip.</p>


APP-BASED RIDE SHARE (MOBILE DEVICE REQUIRED)					
PROGRAM NAME	APPLICATION PROCESS	QUALIFICATIONS	COST	ACCESSIBILITY FEATURES	SERVICE AREAS
 <p>Uber</p>	<p>Access to a mobile device with internet access.</p> <p>Create an account with a valid email address and telephone number.</p>	<p>N/A</p>	<p>Pricing varies based on location.</p> <p>On demand pricing estimates available via the ride share application.</p>	<p>Uber offers several accessibility options including:</p> <ul style="list-style-type: none"> • Uber Assist (door-to-door access) • Uber WAV (wheelchair accessible) • VoiceOver (low vision passengers) • Service Animals 	<p>Uber services all areas within the Washington, DC region.</p>
 <p>Lyft</p>	<p>Access to a mobile device with internet access.</p> <p>Create an account with a valid email address and telephone number.</p>	<p>N/A</p>	<p>Pricing varies based on location.</p> <p>On demand pricing estimates available via the ride share application.</p>	<ul style="list-style-type: none"> • Accessible vehicle dispatch. • Access Mode to accommodate passengers with a wheelchair. 	<p>Lyft services all areas within the Washington, DC region.</p>

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APP-BASED RIDE SHARE (MOBILE DEVICE REQUIRED)



PROGRAM NAME	APPLICATION PROCESS	QUALIFICATIONS	COST	ACCESSIBILITY FEATURES	SERVICE AREAS
 Via	<p>Access to a mobile device with internet access.</p> <p>Create an account with a valid email address and telephone number.</p>	N/A	<p>Pricing varies based on location, time, and number of passengers.</p> <p>On demand pricing estimates available via the ride share application.</p>	<p>The application has an in-app wheelchair accessible vehicle option.</p>	<p>Via services:</p> <ul style="list-style-type: none"> Washington, DC Arlington, VA To and from Dulles Airport and Reagan National Airport

RIDE SHARE PROGRAMS (NO MOBILE DEVICE REQUIRED)

PROGRAM NAME	APPLICATION PROCESS	QUALIFICATIONS	COST	ACCESSIBILITY FEATURES	SERVICE AREAS
 Go Go Grandparent www.gogograndparent.com 1 (855) 464-6872	<p>Use Uber or Lyft without having a Smartphone.</p> <p>Register by going online or calling 1 (855) 464-6872 and Press #2</p>	<p>Available to persons 18+ years of age.</p>	<p>Concierge Fee (\$0.27 per minute) + Uber/Lyft ride fare</p>	<ul style="list-style-type: none"> Emergency Contact Updates & Driver Tracking Walker and Wheelchair Accessible (notify operator of accessibility needs). 	<p>Trips are available up to 100 miles in any direction.</p>


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NON-EMERGENCY MEDICAL TRANSPORTATION

PROGRAM NAME	APPLICATION PROCESS	QUALIFICATIONS	COST	ACCESSIBILITY FEATURES	SERVICE AREAS
 <p style="text-align: center;">Medical Transportation Management</p> <p>https://www.mtm-inc.net/washington-dc/</p> <p style="text-align: center;">1 (866) 796-0601</p>	N/A	DC Medicaid recipients who: <ul style="list-style-type: none"> Reside in the District, or Reside in a long-term care facility or nursing home. 	<ul style="list-style-type: none"> Free Schedule at least 3 business days prior to routine appointments Urgent Trips, follow-up appointments and discharges can be set up with less than three days notice (MTM may contact medical provider to confirm urgency). 	Riders are assigned the transportation option most appropriate for their needs.	<ul style="list-style-type: none"> District of Columbia The suburbs of Montgomery & Prince Georges Counties Fairfax & Arlington The city of Alexandria
 <p style="text-align: center;">Yellow Cab Senior MedExpress</p> <p style="text-align: center;">(202) 420-7533</p>	Call (202) 724-5626 to enroll with a customer service representative from the Department of Aging and Community Living. Applicants will be required to provide: <ul style="list-style-type: none"> Proof of age DC Residency Medical Necessity 	DC residents who are 60+ and have a medical condition requiring essential life sustaining appointments or appointments for health-related public benefits. <i>Medicaid clients are NOT eligible for this program.</i>	Free	Riders can bring an aide to assist with vehicle onboarding.	Washington, DC and MD beltway

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ALTERNATIVE TRANSPORTATION OPTIONS

PROGRAM NAME	APPLICATION PROCESS	QUALIFICATIONS	COST	ACCESSIBILITY FEATURES	SERVICE AREAS
 <p style="margin-top: 20px;">Seabury Connector Card</p> <p>(202) 844-3000</p>	<p>Call the ConnectorCard office and request that an enrollment packet be mailed to you.</p>	<p>DC residents age 60 years and older</p>	<p>Subsidy is based on a sliding scale.</p> <p>Seabury's contribution will range between \$15 – \$50 per reload onto the card.</p> <p>The amount the customer must contribute towards each card reload will range from \$0.00 – \$35.00</p>	<p>Can be used to pay for transportation from any transportation provider that accepts VISA debit card as a form of payment.</p>	<p>Unlimited</p>