

Transportation

Independent Riders



FACT SHEETS FOR OLDER ADULTS ARE A JOINT PROJECT OF IONA AND THE DC OFFICE ON AGING

Independent riders can get on and off, and to and from a vehicle without help. They also don't need to be accompanied at their destination. If in a wheelchair, riders are able to stay in their chair and roll independently onto a vehicle.

If you need assistance, have a large motorized wheelchair, or are going to an appointment that requires you have a ride or driver to accompany you, please see our resource sheet, Transportation for Riders Needing Assistance.

TRANSPORTATION OPTIONS

Free and low-cost transportation to medical appointments, social service offices, and some other destinations is available for some DC residents. For a fee, you can travel to a variety of destinations. Consider where you want to go, what you can afford, what travel assistance you might need, and your comfort level travelling with other riders when choosing an option.

FREE AND LOW-COST TRANSPORTATION RESOURCES

▶ WMATA (METRO) BUS & RAIL

For more information, contact WMATA at 202-202-637-7000 | wmata.com

Metro buses typically costs \$2 to \$4 per one-way leg of a trip. Adults aged 65+ and people with disabilities can qualify for discounted bus fares of \$1. All buses have wheelchair lifts and can lower the door step to make it easier for you to climb aboard.

A **Metro Rail** (subway) ride costs a little more than the bus. Fares are based on distance traveled and time of day. All Metro Rail cars are wheelchair accessible.

▶ SEABURY CONNECTOR CARD

For more information, contact Seabury at 202-715-7649 | seaburyresources.org

DC residents aged 60+ can purchase cash-loaded cards that can be used for taxi rides anywhere in the city. Because the cards are sold on a sliding-scale basis, your savings will vary depending on your income.

▶ SEABURY CONNECTOR (FREE)

For more information, contact Seabury at 202-715-7771 | seaburyresources.org

Free transportation for DC residents aged 60+, including wheelchair users, primarily to medical appointments and social services in DC. Also includes the inner Maryland suburbs. You frequently travel with other passengers. Same-day service is not available. Seabury's vans will not wait at appointment locations. You must phone after your appointments to request a return trip.

▶ VETS RIDE (FREE)

For more information, contact the Mayor's Office of Veterans Affairs at 202-724-5454 | ova.dc.gov

Low-income DC veterans can receive free transportation to and from medical appointments, educational programs, and employment services in the city.

TURN OVER FOR MORE RESOURCES ▶

MODERATE TO HIGH-COST TRANSPORTATION RESOURCES

► TAXIS AND WHEELCHAIR ACCESSIBLE TAXIS

Red Cab of DC
202-285-1632 | redcabdc.com

Royal Taxi (offers wheelchair accessible cabs)
202-398-0500 | dctaxionline.com

Yellow Cab
202-544-1212 | dcyellowcab.com

Yellow Paratransit (offers wheelchair accessible cabs) 202-544-1213
dcyellowcab.com/yellow-paratransit

DC taxis charge mileage-based fares regulated by the government. The 2018 rate for cabs operating in DC is \$3.50 base + \$2.16 per mile. Taxis may charge extra fares for things like additional passengers, waiting for a passenger, and telephone dispatch. Some destinations, including airports, may impose fees which are passed on to the rider. DC prohibits cabs where wheelchair users can roll into the cab from charging more than regular cab fares.

► RIDESHARING WITH A SMARTPHONE

For more information, or to obtain ride sharing apps, visit

Lyft at lyft.com

Uber at uber.com

Via at ridewithvia.com

Ridesharing companies such as Uber, Lyft, and Via partner with professional and nonprofessional drivers who use their own cars to provide transportation services. Fares are based on mileage. Extra fees may be charged during high-use times, inclement weather, for extra passengers, and if you request to be the only passenger. Lyft and Uber do not post their fares. But, both companies offer an estimate of a trip's fare via their Smartphone app or website. For Via, most short trips start at around \$2.95. Most ridesharing customers use Smartphones to request a ride and pay fares.

► RIDESHARING WITHOUT A SMARTPHONE

For more information, contact
Arrive at 1-866-626-9879 | arriverides.com
Go Go Grandparent at 1-855-464-6872
gogograndparent.com

Uber and Lyft riders without smartphones can request rides using intermediary companies like Arrive and Go Go Grandparent. For a fee, you can use any phone (land-line or cell) to arrange ridesharing through the intermediary company. Arrive charges a \$5 transaction fee per ride. Go Go Grandparent charges fees based on minutes of your phone call plus mileage of your trip.

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• Visit iona.org or call
• 202-895-9448
• for other helpful fact sheets.

Adult Day Health Programs

Legal Aid

Memory Evaluations

Transportation for Riders
Needing Assistance