

Capitol Hill Village Transportation Program

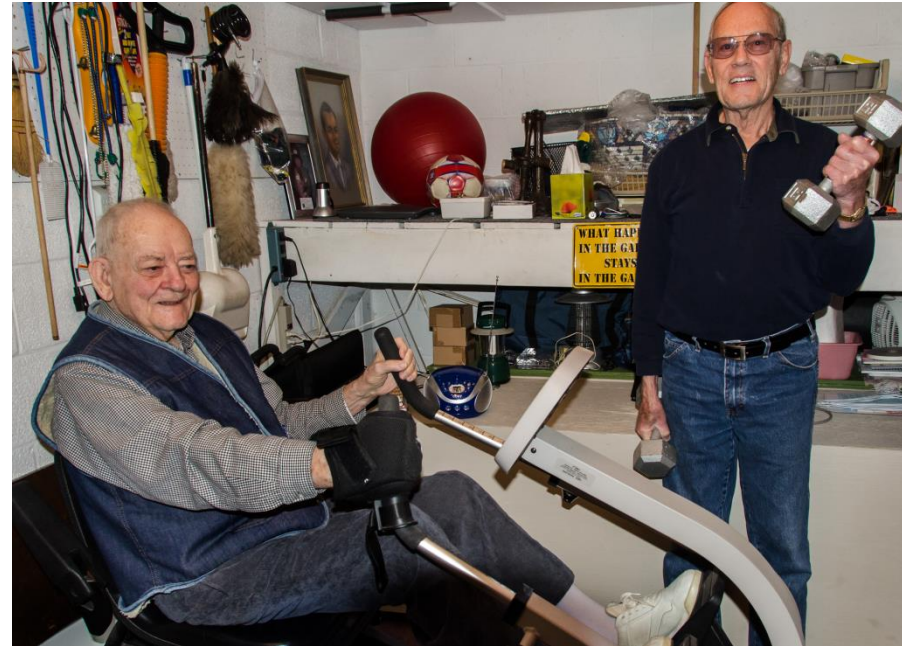


An Example of Volunteer-Led Transportation
in an Urban Setting

Julie Maggioncalda, LICSW
Director of Volunteer & Social Services
Capitol Hill Village

NACEM
May 13th 2014

CAPITOL HILL VILLAGE

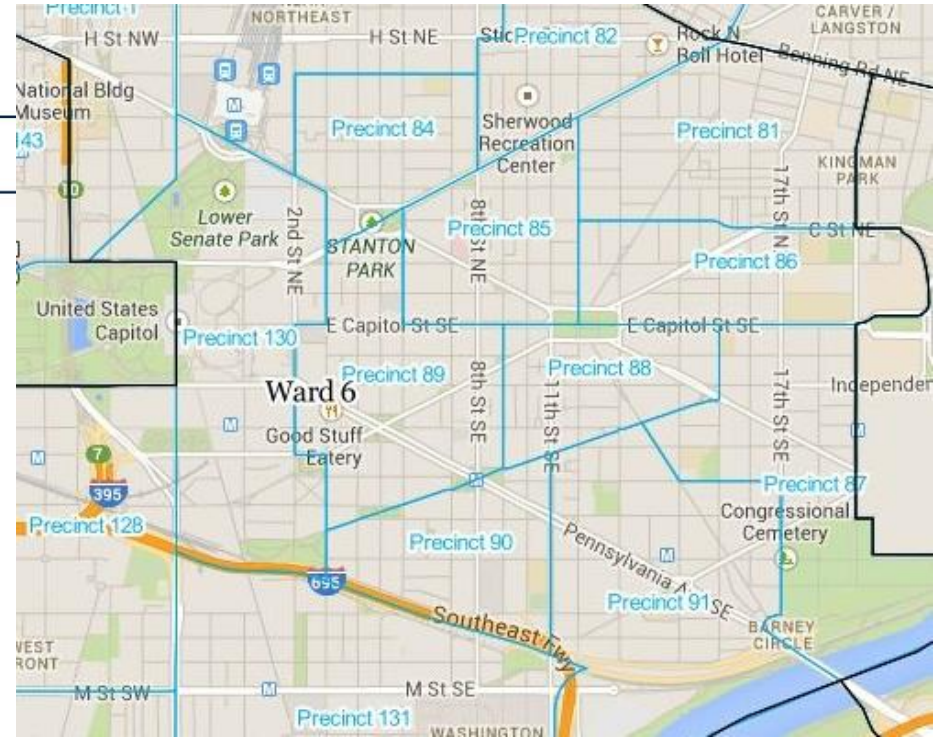


- What does CHV look like?
- How does CHV provide transportation?
- What is the role of Villages in the larger transportation network?
- What's next?

CAPITOL HILL VILLAGE

Capitol Hill

- ❑ Small town in a big city
- ❑ Population of 52,000+
- ❑ 20% are 55 years old or older
- ❑ Volunteerism and Community



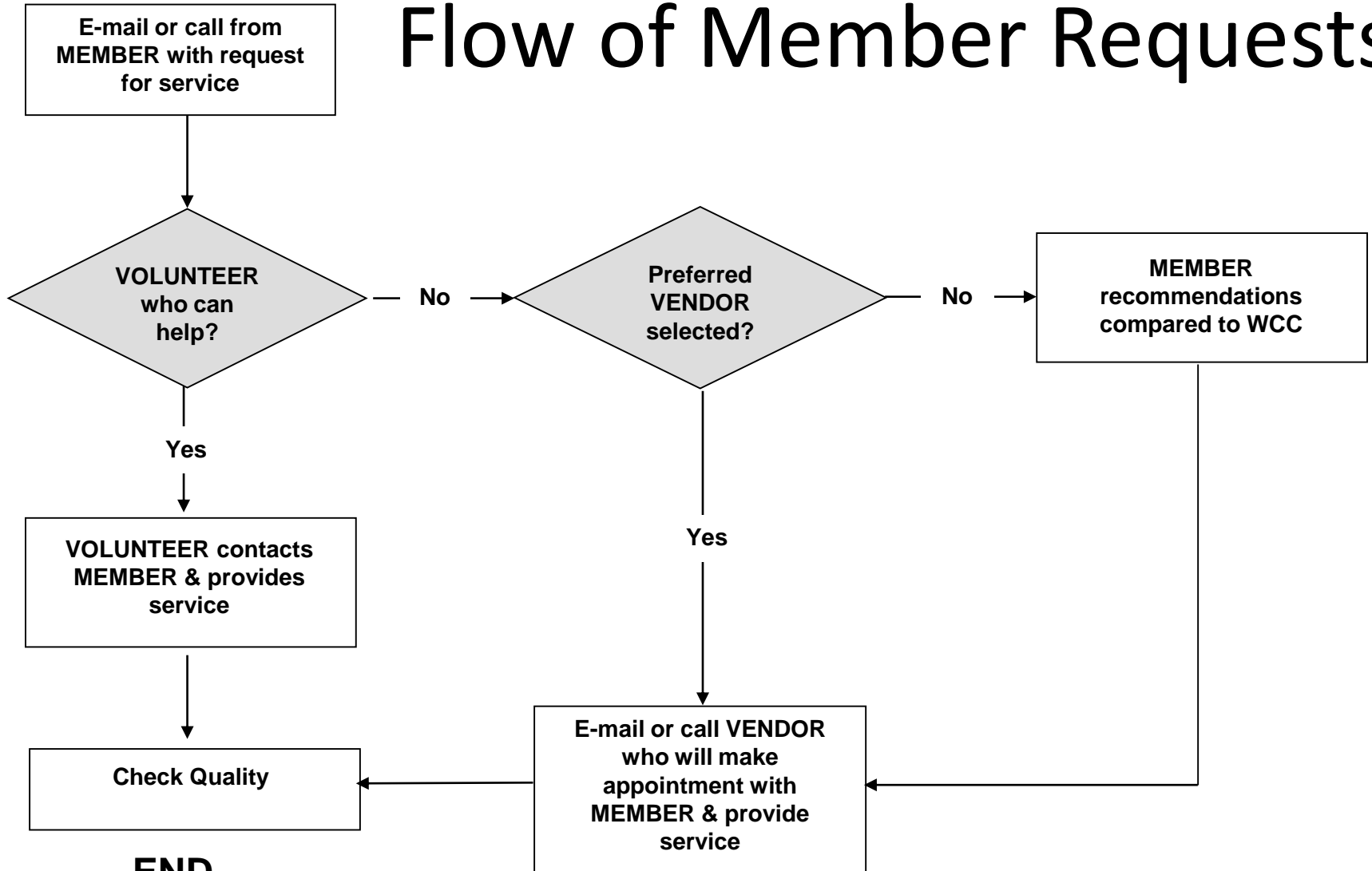
Capitol Hill Village

- ❑ Began operation in October 2009
- ❑ 270 Memberships, 360 individuals
- ❑ 315 Volunteers
- ❑ Staff of 3.5 FTE (3 full time)
- ❑ 93% of services delivered by volunteer
- ❑ More than 300 Services/month
- ❑ 3,000+ hrs of administrative volunteering



START

Flow of Member Requests



END

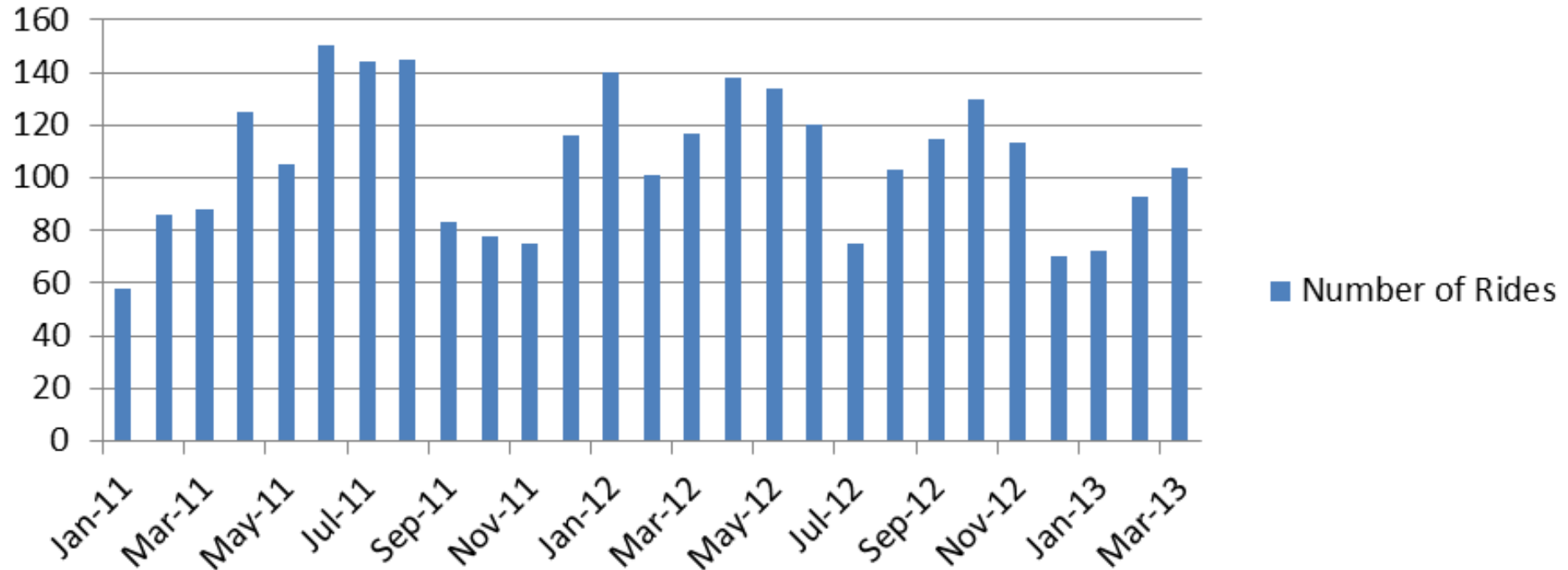
- 70 Volunteer drivers
- Background checks, including motor vehicle
- Registration, insurance, and driver's license kept on file
- Respond via email or phone to requests
- Destinations not limited
- Rideshare to Village events

Transportation Services at CHV



CHV Volunteer-Provided Rides Per Month

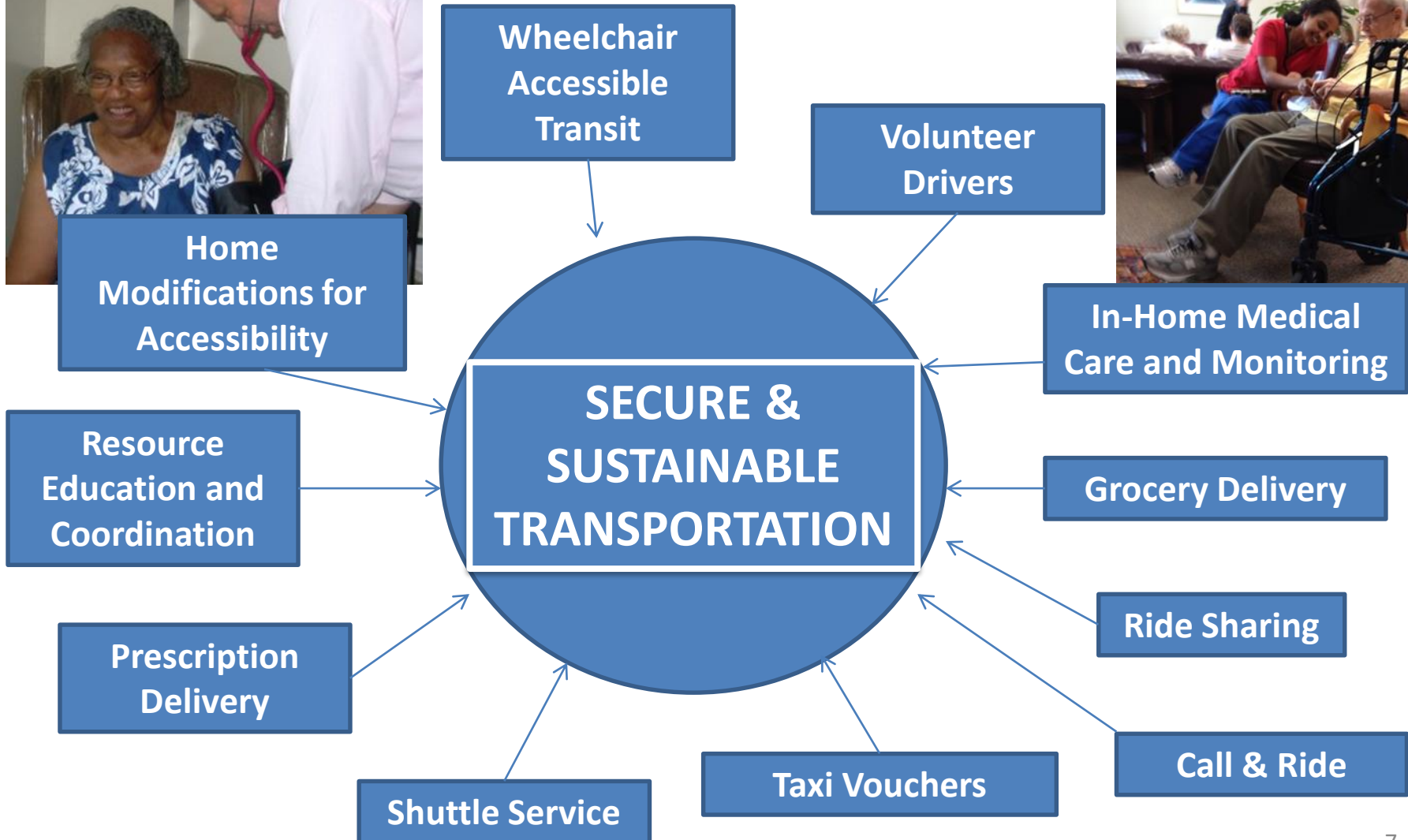
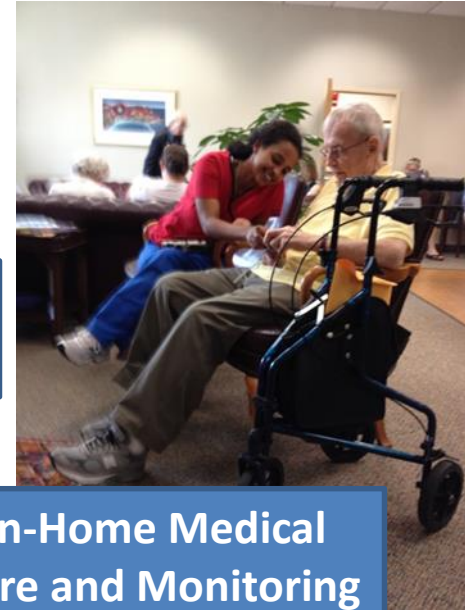
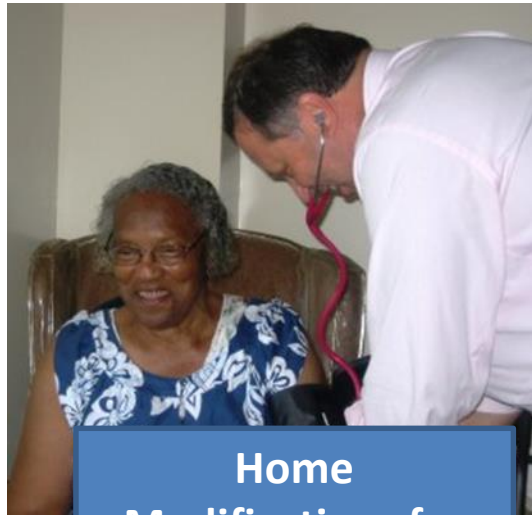
January 2011-March 2013



In FY 2012:

- Average of 107 rides/month or 5 rides by volunteer every work day
- Transportation represented 45% of total service delivery at CHV
- 10 member households requested 33% of total services
- 1 in 5 CHV volunteers provided at least 1 service each week

What does secure and sustainable transportation look like?



Senior Advisory Coalition

- More than 20 organizations that serve or advocate for older adults in the District of Columbia
- Meets monthly
- Creates policy agenda
- Identified transportation as one of four goals for FY 2013

SAC Transportation Goals

- Improve transportation service delivery through monitoring its operations, educating public officials and making recommendations to local AAA, as well as advocating for an increased transportation budget
- Support other coalitions and organizations working toward effective and adequate handicapped parking and improved sidewalk safety

CAPITOL HILL VILLAGE

Questions?



Julie Maggioncalda, LICSW
Director of Volunteers and Social Services
Capitol Hill Village

jmaggioncalda@capitolhillvillage.org

202-543-1778

