



# Capitol Hill Village Annual Report 2013

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OCTOBER 1, 2012 – SEPTEMBER 30, 2013

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*Sustaining and enriching the community of  
Capitol Hill residents for the long term*

# Staff, Board, and Partners

## Capitol Hill Village Staff

**Katie McDonough**  
*Executive Director*

**Julie Maggioncalda**  
*Director of Volunteer and Social Services*

**Tamara Coln**  
*Programs and Services Coordinator*

**Pam Weiss**  
*Office Manager*

**Gail Kohn**  
*Advisor to the Board*

## Board of Directors

(Serving Oct. 1, 2012 – Sept. 30, 2013)

Donna Barbisch, *President*

Angela Beckham

Joseph Fengler

Jonathan Genderson

Lori Genderson

Enrique Gomez

Ann Grace

Marie Guillory

James Hardin, *Secretary*

Anne Kraemer

Geoff Lewis, *Emeritus*

Paul Malvey, *Vice President*

Neal Mann, *Treasurer*, and  
Deborah Edge

Michael Neuman

Mary Procter, *Immediate Past President*

Bill and Vira Sisolak

Fran Zaniello

## Village Partners

(Active during fiscal year 2012-13)

AARP-District of Columbia

Alzheimer's Association of the  
National Capital Area

Atlas Performing Arts Center

Capitol Hill Arts Workshop (CHAW)

Capitol Hill Association of Merchants  
& Professionals (CHAMPS)

Capitol Hill Community  
Foundation (CHCF)

Capitol Hill Presbyterian Church

Capitol Hill Restoration Society

Capitol Hill Yoga

Catalogue for Philanthropy

Catholic University School of  
Social Work

Citizens for Global Solutions

The Corner Store

Combined Federal Campaign of the  
National Capital Area (CFCNCA)

DC Falls Free Coalition

DC Senior Advisory Coalition

District of Columbia Office on Aging

Family Matters of Greater  
Washington

George Washington University  
Center for Civic Engagement and  
Public Service

Hill Center at the Old Naval Hospital

Iona Senior Services

Home Care Assistance

MaineHealth Partnership for Healthy  
Aging – Matter of Balance

Maurry Elementary School

Medical House Call Program

Physiotherapy Associates

Pound The Hill

St. Mark's Episcopal Church

Seabury Resources for Aging

Southeast DC Library

Thurgood Marshall Academy

Townhomes on Capitol Hill

The 201 Bar

University of Maryland School of  
Social Work

Village to Village Network (VtV)

Washington Area Village  
Exchange (WAVE)

Washington City Church of the  
Brethren

Washington Journalism Center

William Penn House

## Other DC Villages

Cleveland Park Village

Dupont Circle Village

Foggy Bottom Village

Georgetown Village

Glover Park Village

Northwest Neighbors Village

Palisades Village

Penn Avenue Village

Page 2: On Friday, October 4, 2013, CHV sponsored a day-long seminar "Successful Aging: You Can Get There From Here." Members Kirsten Oldenburg, Betsy & Collie Agle made presentations. Photo: Diane Brackett

Page 3: Executive Director Katie McDonough and President Donna Barbisch at the January 19, 2013 CHV Swing for the Swearing In Gala. Photo: Tom Pullin

Page 3: The Friendship Public Charter School (PCS), Chamberlain Campus Chorus sang songs of the Civil Rights Movement at the February 23, 2013 "Were You There" event commemorating the 1963 March on Washington. Photo: Judith V. May

Page 4: CHV Members George and Lois Porter. Photo: Diane Brackett

Cover photo: Gayle Krughoff



## Message from the President



Capitol Hill Village is a vibrant work in progress, devoted to the well-being of its members. It has evolved over the past seven years as staff, two executive directors, and four Board presidents responded to the needs and requests of Village members and the Capitol Hill Community.

During the past year, our Board and staff engaged in a thorough assessment of the organization: where we have been, how far we have come, and where we would like to go. The outcome has been a strategic plan that will guide us for the next three years, as we focus on service, community, education, and advocacy for our members.

High-quality, highly valued services are the core mission of Capitol Hill Village, provided by trained volunteers, professional staff, vetted vendors, and public and private partnerships. As a volunteer-first service provider, we offer many opportunities for neighbors to help their neighbors, and members to meet and socialize among themselves. Through seminars, lectures, and private conferences, we provide members with essential information on health-care, housing, and financial and legal issues, as well as instruction on how to operate computers and other electronic devices. We serve as advocates for our members in negotiating the complicated world of health care, and we work with the DC government and other agencies and organizations to encourage policies that support our mission to sustain and enrich the lives of our members and of the entire Capitol Hill community.

Our hope is that Capitol Hill continues to evolve as a livable, walkable, age-friendly place to call home throughout our lives. We have discovered that our efforts to educate, advocate, and build community, intended primarily for the well-being of our own members, result also in benefits for all Capitol Hill residents. And that is a good thing. Village membership is open to all, but the Donors Page in this report demonstrates that Capitol Hill Village enjoys the appreciation and support of the entire Capitol Hill community. For that, we are deeply grateful!

**Donna Barbisch**  
*President, Board of Directors*

## Message from the Executive Director



You hear a lot these days about the importance of family, neighborhood, and community. After high school and college, most of us, particularly those who find their way to a big city, no longer have easy access to the ready-made communities of our childhood.

Whether or not the image of small-town life, with friendly neighbors and supportive families, is real or a romantic ideal, we all know how important it is to be able to count on advice, support, reassurance, and companionship from people we know and trust, who also know us well. Wherever we are, and at every stage of life!

Newcomers to Capitol Hill, single people living alone, recent retirees, people dealing with unexpected health issues, or those who are simply getting older (aren't we all?) and in need of help now and then – all can benefit from the programs and services provided by Capitol Hill Village. You can call the Village for a ride or a vendor recommendation, or for help with most any need or problem that arises. By providing support and reassurance, the Village actually facilitates the very independence and control of our lives most of us want.

But the Village model is primarily about building relationships, and this point is apparently missed by many prospective members who have told us: "I'm not ready." When you open your door to greet a volunteer, you want to see a familiar face, someone you already know. If you have participated in Village affinity groups, attended our annual gala, joined friends and neighbors for restaurant meals, or perhaps been a volunteer yourself, that's exactly what happens!

There are many fee-for-service agencies and vendors in the city. But Capitol Hill Village strives to create a network of good advice and support based on long association. That's the ideal from our real or imaginary village; that's what we strive to create for Hill residents today. And that's why we hope that many will join us as members – sooner rather than later.

**Katie McDonough**  
*Executive Director*

# Highlights of the Year

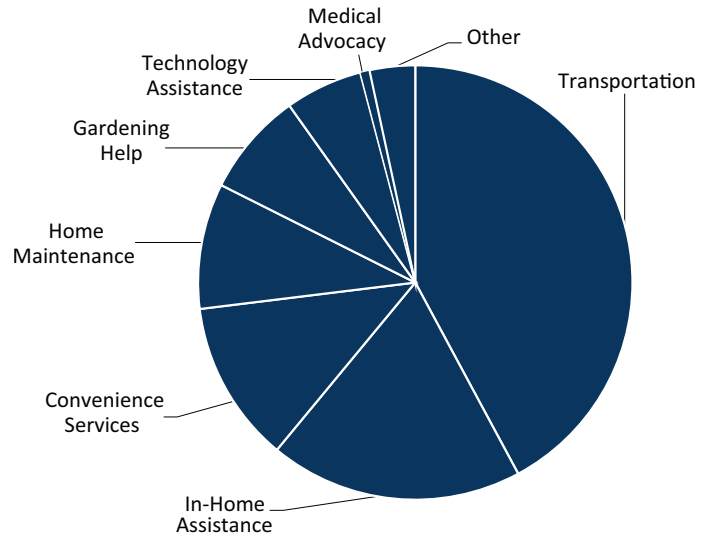
## Mission and Vision

This year, the Village Board of Directors reviewed past accomplishments and identified future needs through a strategic planning process that included a day-long “retreat” and a series of follow-up meetings to identify strengths, weaknesses, opportunities, and threats. From this review and analysis, and in consultation with the staff, the Board developed a list of goals, objectives, and strategies. Our goals are to build financial sustainability; diversify membership to reflect the Capitol Hill community; deliver high-quality, highly valued services; build community through social engagement and helping others; and become a recognized leader, locally and nationwide, for effective aging in place. From its third-floor office at Hill Center, Capitol Hill Village is well on its way to becoming a center for sustaining and enriching a safe, healthy, creative, and intellectually stimulating life for our members, and a fixture of the Capitol Hill community.

## Services to Members

Services provided this year, by both volunteers and commercial vendors, number 3,251. Two hundred five different households requested at least one service. Transportation services were once again the most frequently requested, although there was a considerable increase in requests for tech assistance and help with gardening chores. Most home maintenance service requests (77 percent) were filled by commercial vendors, but Capitol Hill Village staff and volunteers provided almost 93 percent of all services requested. Some of our highly capable volunteers qualified as “super” volunteers, providing help to members twice

Services Provided to Members in FY 2013



Total services increased by 11 percent in FY 2013, including a 51 percent increase in technology support and a 42 percent increase in in-home assistance. Volunteers performed almost 93 percent of services, and 77 percent of member households requested at least one service last year.

every week! Once again, Village officers, Board members, and other volunteers spent perhaps three thousand hours or more on administrative and programmatic functions such as fundraising (including production of the annual Gala), database management, office support, website design and maintenance, writing, editing, and newsletter production. Among the unusual requests this year, members wanted to: learn fiber arts, contact a massage therapist, locate a German speaker, find tips for a cane, identify a party caterer, and remove a squirrel from inside a house wall.

## Village Connections

The Village Connections program is designed to help members manage their own aging experiences by taking full advantage of Capitol Hill Village services and other community resources. By creating a strong support network, Village Connections prepares members for health crises, emergencies, and other challenges that threaten their ability to carry out the activities of daily life in their own homes. Village members are paired one-on-one with trained volunteers who serve as advocate and liaison to Capitol Hill Village and other community agencies. A pilot program with







eleven pairs of members and volunteers began in April 2013. Members and volunteers worked together in a number of areas, including home safety assessments to prevent falls, increasing the member's level of activity and exercise, and fully using services available through CHV. One goal of the program is for the member and volunteer to form a supportive relationship, so that the two can work effectively with CHV staff (particularly the Director of Volunteer and Social Services) to decrease the risk of crisis or major health events. Toward the end of fiscal year 2013, staff and interns assessed the pilot program, finding positive results that included social engagement and diversified service requests. With the formal launch of the program, in early fiscal year 2014, the participant pairs numbered 20.

### Interest Groups

Village members stay active and engaged. Interest groups, social clubs, and classes reflect the diverse interests of Village members, and have become a popular component of Village programs and services. Most groups meet on a monthly basis, and some meet weekly. Details including times and places are posted each month in the Village newsletter and monthly calendar of events. Weekly events this year included: Mahjong, Petanque, and Qigong. Monthly events included: Balance class, Bridge, Cancer Support Group, Caregivers Support Group, Cinephiles Film club, Classic Video Club, Dining/Restaurant Club, Games and Puzzles Club, Literary Club, Opera Society, Theater Group, Travel Club, and Vegetarian Club.

### Community Advocacy and Housing Initiatives

Capitol Hill Village advocates for its members at the individual, local, and national level to ensure access to appropriate healthcare, legal advice, and reliable vendor services. We have been particularly

active this year in encouraging the development of accessible, one-level housing options on or near Capitol Hill, constructed according to standards of "universal design." An on-going initiative seeks to coordinate with a commercial firm (the Greenhouse Project) and other nonprofits in the DC area to bring resident-friendly skilled nursing homes to the District of Columbia. CHV serves as liaison between various agencies and organizations, and helps to identify potential sites. We have worked with the DC Office of Planning on this project, as well as on the Age-Friendly Cities initiative of the World Health Organization and proposed senior-friendly zoning regulations for parking in new buildings constructed in the city. In coordination with the national Village-to-Village network, we promote the role and function of "village" organizations as leaders of the aging-in-place movement, and vital links between city offices and neighborhood constituencies. CHV understands that advocacy for our members on these issues results in a benefit for the entire Capitol Hill community, and a number of our informational programs and seminars have been open to the public. A busy year for the Village Housing Committee culminated with a highly successful symposium at Hill Center, "Addressing the Future: Housing Options on Capitol Hill," May 3, 2013.



### Endowment Trust

The Capitol Village Endowment Trust continues to function as an important part of our long-range financial strategy, as outlined in CHV's Strategic Plan. The chair of the Endowment Trust participates in bi-monthly meetings of the Board and serves on the Philanthropy Committee to ensure coordination of objectives for Trust Fund growth. Endowment Trustees encourage members to remember Capitol Hill Village and the Trust Fund in their wills and other financial planning for making charitable donations. The value of the endowment at the end of the fiscal year was \$193,885.

# Financial Statement

## Capitol Hill Village Financial Position

(As of September 30, 2013)

### ASSETS

Cash .....	\$129,222
Prepaid expenses .....	2,372
Fixed assets .....	10,209
Investments and other assets .....	152,200
Endowment trust .....	193,885
<b>TOTAL ASSETS .....</b>	<b>\$487,888</b>

### LIABILITIES

Accounts payable .....	\$ 3,098
Deferred membership dues .....	86,643
<b>TOTAL LIABILITIES .....</b>	<b>\$ 89,741</b>

**NET ASSETS .....** \$398,147

Copies of audited financial statements available on request.

## Statement of Activities 2012–2013

(12-month fiscal year ended September 30, 2013)

### REVENUES

Contributions .....	\$118,315
Grants .....	3,850
Membership dues .....	133,309
Sale of manuals .....	600
In-kind contributions .....	14,400
Investment income and gains .....	18,154
Special events .....	92,675
Less: expenses from events .....	(30,716)
<b>TOTAL REVENUE .....</b>	<b>\$350,587</b>

### EXPENSES

Programs .....	\$208,497
General & management .....	68,434
Fundraising .....	27,976
<b>TOTAL EXPENSES .....</b>	<b>\$304,907</b>

# Membership

(As of September 30, 2013)

### REGULAR MEMBERS

Households .....	99
Individual .....	118
<b>Total .....</b>	<b>217</b>

### MEMBERSHIP PLUS

Household .....	5
Individual .....	24
<b>Total .....</b>	<b>29</b>

**TOTAL FULL-SERVICE MEMBERSHIPS. .246**

### SOCIAL MEMBERS

Household .....	12
Individual .....	7
<b>Total .....</b>	<b>19</b>

**TOTAL MEMBERSHIPS .....** .265



# Capitol Hill Village Donors

Individuals, foundations, private companies, and public agencies that made cash donations of \$100 or more to Capitol Hill Village or the Endowment Trust Fund between October 1, 2012, and September 30, 2013

## Gifts of \$5,000 and above

Gail & Donald Kohn  
Geoffrey & Terry Lewis  
Patricia & Larry Molumby  
National Capital Bank  
Schneider's of Capitol Hill

## Gifts of \$1,000 to \$4,999

Frank D. & MaryLee C. Allen  
Wendy Blair  
Larry Bowers & Susan Eubank  
Faith Brightbill  
Diane Brockett  
Patricia L. Brockett  
Gene Butler & Enrique Gomez  
Peter Caldwell  
Capitol Hill Community  
Foundation  
Steven & Mary Ellen Cymrot  
Mary McGahey Dwan  
Lori & Jonathan Genderson  
The Heritage Foundation  
Home Care Assistance  
James M. Loots PC  
Jason Martin Group, Real Estate  
Bill Matuszeski & Mary Procter  
MedStar Health  
Edmond & Margaret Missiaen  
Gary & Trudy Peterson  
R. Thomas Daniel Roofing Co.  
Riverby Books  
Harriet Rogers  
Megan Schapiro & George Olson  
Bill & Vira Sisolak  
Tech Painting Company  
United Way of the National  
Capitol Area  
The Von Schlegel Realty Team  
Walter & Karla Goldschmidt  
Foundation  
Phyllis Jane Young

## Gifts of \$500 to \$999

Advisory Neighborhood  
Commission 6 C  
Donna Breslin &  
Thomas Chapman  
Michael & Judith Canning  
C. Merritt Chesley  
Stephen & Maygene Daniels  
Gerald Dunphy  
Donald L. & Susan M. Evans  
Frager's Hardware  
G. Robert & Catherine E. Fuller  
Gary Jankowski Real Estate  
Daphne Gemmill  
Donna, Martin, Debbie, &  
Mary Gleason  
Alice J. Hall & Ralph Phillips  
Donald & Barbara Heffernan  
Carole & John Hirschmann  
Charles (Denny) Lane  
Johnson Law Group

Steve & Sandi Lotterman  
Neal Mann & Deborah Edge  
Paul Manville &  
Francis J. Guzzetta  
Marks Electrical Services  
John Marshall & Lucia Hatch  
Bernadette & James McMahan  
C. Harrison Meyer  
Elizabeth Nelson &  
Nicholas Alberti  
Michael & Delia Neuman  
Jean & Robert Nordhaus  
Alice L. Norris  
Polar Bear Air Conditioning  
& Heating  
Margaret Rafferty  
Karl F. Schwengel  
Judith A. Seiden  
Cornelia Strawser  
216-7th Street Associates, LLC  
Buck Waller & Mike Hash  
Muriel Wolf  
Yarmouth Management

## Gifts of \$200 to \$499

Gary & Mary Ellen Abrecht  
Agora Farms  
Applied Process Solutions, Inc.  
Leona Atkins & Rick Halberstein  
Mary Brown Cannaday &  
Larry Cannaday  
Doris Celarier  
Charles C Parsons & Associates  
Susan & Sigmund Cohen  
Frances J. Cronin  
Carolyn Davis  
DC Access, LLC  
Tama Duffy Day &  
(John) Michael Day  
Distad's BP Service  
Patrick Durnan  
Harold & Louise Engle  
Michael Godec  
Michael & Ann Grace  
Deborah Ann Hanlon  
Mary Hannon-Haley &  
Roger Haley  
J. Barry & Sandra Harrelson  
Nancy Hartnagel & Ellen  
Coughlin  
Tim Hauser & Sandra K. Rowland  
Lawrence Helm &  
Julijana Budjevac  
Jefferson B. & Gabrielle T. Hill  
Doris, Amy, & John I. Jones  
James & Olivia Jones  
Joan Keenan  
Joe & Andrea Kerr  
Anne Donegan Kraemer  
Sun Hee Ku & Chung H. Ku  
Tom Kuchenberg & Geri Rosen  
Gene & Martha Larkin  
Eileen Leahy & Charles Bean

Ben Lee & Lisi Schoenbach  
Paul Malvey &  
Nora Weiss Malvey  
Judith May  
Kathryn McDonough  
Tim L. Medley  
Bruce Morton  
James Mouth & Charles Rubio  
Leonardo Neher  
Melanie Ness  
Helen & Leo Orleans  
David & Marina Ottaway  
John Payne & Linda Mellgren  
Susan B. Perry  
Mark Plant  
Lisa Polisar & Steve Rogers  
George & Lois Porter  
Cyndy Renoff & George Taler  
Ann Richards  
Janet & T. Scott Riggs  
Eugene L. & Shirley A. Rosenfeld  
Carolyn M. Seifert  
Dee & Skip Seward  
Maureen Shea & Kenn Allen  
Harriet Jane Smith  
Marie Spiro & Georgine Reed  
Karen Stuck  
Pat Taffe Driscoll &  
William Driscoll  
Kathryn M. Truex  
Mary S. Turner  
Susan Van den Toorn  
Anne D. Womeldorf &  
Laurence Pearl

## Gifts of \$100 to \$199

Judith Bardacke  
Aletta D. Belin  
Marge Benjamin  
Mary Bernard  
Dudley & Ann Blevins  
Olivia Brickey  
James F. Burks  
Juliet Caldwell  
Carol Calza  
Carl T. & Carole L. Cameron  
Capitol Hill Acupuncture  
Kathryn A. Chandler  
Edward E. Clark  
Bob & Sonia Conly  
Albert & Margaret Crenshaw  
Janice M. Poston &  
Charles S.R. Day  
James Degnen  
Federal Focus, Inc.  
Beverly Feeser  
Doriann & Joseph Fengler  
Leanna & Thomas Fenske  
Patricia Fisher  
Ann Geracimos  
Prosser Gifford  
Bruce Gregory & Paula Causey  
Warren Gump

Tara Hamilton & John Fletcher  
James Hardin  
Rudolf E. & Blanche J. Hirsch  
Lynne Holland  
Sharon House  
Lawrence A. Johnston  
Robert, Hazel, & John Kreinheder  
Robert & Gayle Krughoff  
Jill Lawrence  
Terry Hart Lee  
Mary J. Lenz  
Noreen M. Lyday  
Dennis McGovern  
Jane R. McGregor  
Rebecca L. & Alan Mertz  
Norman & Nancy Metzger  
Linda B. & Randall H. Norton  
Eleanor Holmes Norton  
Kirsten Oldenburg  
John P. Parker  
Richard H. Pela &  
Pamela E. Bounds  
Herman R. Pirschner Jr. &  
Elizabeth Wood  
Helene Quick & Rayna Green  
Virginia & Pat Quinn  
Susan Reid & Maria E. Thompson  
Lisa Nickerson &  
Nelson Rimersnyder  
Dan Romero &  
Julie Maggioncalda  
Paul S. Rosenzweig &  
Kathleen Kunzer  
Rich Rubenstein & Susan Ryerson  
Robert Savelson & Susan Bianchi  
Scott Schimmel & Lisa Sorenson  
June Schneider  
Judy Schoenberg &  
Jonathan M. Mayers  
Barbara Stevens  
Kathleen N. Sylvester  
Manon Theroux  
L. & E. Van Houtven  
Nick Vangeli & Mary Page Nelson  
Jeremy P. Waletzky &  
Susan R. Clampitt  
Daniel H. Waterman  
Brian Weinstein  
John & Fran Weintraub  
Rosa D. Weiner  
Ann C. & Jack Womeldorf  
Tom & Fran Zaniello

THANK YOU!

*Our hope is that Capitol Hill continues to evolve as a livable, walkable, age-friendly place to call home throughout our lives, and we are pleased that our efforts to educate, advocate, and build community for our members result in benefits for the entire Capitol Hill community.*

#### **Opportunities for giving to Capitol Hill Village**

- Donations to the Village in support of general operations
- Donations to the Village's Stephen C. Rogers Fund in support of the Membership Plus assistance program for low-income members
- Donations to the Veterans Assistance Fund
- Participation in the annual fundraising Stardust Gala
- Contributions to the Capitol Hill Village Endowment Trust
- Contributions to the Catalogue for Philanthropy
- Contributions to the Combined Federal Campaign (CFC #55474)
- Contributions to the United Way (#8066)
- Grants from charitable foundations and private organizations
- Grants and awards from government agencies

Please call the President of the Board or the Executive Director to learn more about how you can make a difference.



Capitol Hill Village  
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